

UNIVERSITY OF FORT HARE

MANAGEMENT AND
ADMINISTRATION OF SOCIAL
WORK SERVICES

MAIN DEGREE EXAMINATIONS

NOVEMBER / DECEMBER

2019

Time: 2 hours

Subject: SWK 328E

Marks: 100

This paper consists of 2 pages
including the cover page

Internal Examiners

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Internal Moderator

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INSTRUCTIONS

- A. Question one is compulsory
- B. Choose one of the other questions
- C. Read each question before answering
- D. Write clearly and legibly
- E. Number all answers using the format on the exam question paper.

Question 1 (compulsory)

Engelbrecht's (2015) *'revisiting the esoteric question: can non-social workers manage and supervise social workers?'* Outlines the reasons for the tension between general management and social work management. It describes the impact of global neoliberalism and the resultant managerial discourses on social work within the South African context.

Critically discuss the impact of neo-liberalism on social work practices in South Africa. [50]

Question 2

Supervision in social service organisations is very significant to enable social workers to flourish and helps to prevent burnout. Reflecting on the significance of supervision, discuss the following:

- Define supervision [05]
- Goals of supervision [10]
- Functions of supervision [10]
- Process of supervision [15]
- Activities of supervision [10]

Question 3

Name and critically discuss any five schools of thought in management, in your discussion provide practical examples to support your answers. [50]

TOTAL = 100