

UNIVERSITY OF FORT HARE
Faculty of Social Science & Humanities
Department of Social Work & Social Development

SWK110E

Introduction to social work and the social work methods

DEGREE EXAMINATIONS
JUNE 2023

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Time : 3 Hours

Marks : 100

This paper consists of six pages including the cover page

Internal Examiner

Dr Mpateni (East London)
Mr Nombola (Alice)

Internal Moderator

Mrs Schmidt (East London)
Ms Ndindwa (Alice)

Instructions

Please note:

Section A: East London students – Answer all questions in section one and any two questions in section two.

Section B: Alice students – Answer all questions in section one and one question in section two.

Please read the instructions carefully.

SECTION A: EAST LONDON STUDENTS

Section one: Please note that in this section Question 1 and Question 2 are compulsory.

QUESTION 1

- a) Define social work. (5 marks)
- b) Provide a definition of social welfare (5 marks)
- c) Pre- 1994, the social welfare system was using a highly paternalistic, authoritarian, patriarchal and discriminatory residual social welfare system. After 1994 it moved to a developmental approach that is based on the constitution. Describe the developmental approach and state why it was necessary for government to suggest it than the residual approach. (10 marks)
- d) List any five characteristics of social work as a profession. (5 marks)

[25]

QUESTION 2

- a) Discuss the six steps of the helping process. (25 marks)

[25]

Section two: In this section, choose any 2 questions, each question is out of 25.

QUESTION 1

- a) Provide your understanding of the following concepts; (15 marks)
 - i) Empowerment. (5 marks)
 - ii) Participation. (5 marks)
 - iii) Social justice. (5 marks)
- b) Social workers are guided by the notion of "Person in Environment". Provide a discussion of the above statement. (10 marks)

[25]

OR

QUESTION 2

- a) Define South African Council of Social Service Profession (SACSSP). (2 marks)
- b) List five behaviours that are considered bad for social work practice as they run counter the social work ethics. (5 marks)
- c) List and describe four main features that distinguish the developmental welfare service delivery. (8 marks)
- d) Discuss the following approaches; (5 marks)
 - i) Residual approach
 - ii) Institutional approach
- e) Identify five core values and principles of community development. (5 marks)

[25]

OR

QUESTION 3

- a) Describe the difference between a social worker and a social auxiliary worker. (10 marks)
- b) Discuss any three methods of social work. (15 marks)

[25]

Total: 100

SECTION B: ALICE STUDENTS

Section one: Please note that in this section Question 1, Question 2 and Question 3 are compulsory

QUESTION 1

- a) Besides the functions social workers perform, they have professional roles to play in the process of intervention. Mention and explain the roles of a social worker (9)
- b) “A skill in social work is a competency that one acquires over a period as dictated by social work knowledge, values, ethics and standards to promote professional integrity during different phases of the helping process” Name and describe the skills a social worker may use in the helping process? (8)
- c) Define the term social work (3)
- d) Mention and discuss three basic functions of a social worker (5)

{25}

QUESTION 2

- a) Define a social auxiliary worker (2)
- b) What is social welfare? (3)
- c) Differentiate between a social worker and a social auxiliary worker (5)
- d) Discuss five main features central to the idea of social development approach (5)
- e) “The development of social welfare in South African history can be looked at in terms three different phases” Mention and discuss three approaches to social welfare policy (10)

{25}

QUESTION 3

- a) What are some of the main characteristics of social work? (10)
- b) Briefly explain core values of social work profession. (8)
- c) “Ethical standards refer to responsibilities that the social work professional has to clients, colleagues, society, the profession and practice setting”. Discuss the ethical standard of a social worker towards client system, colleagues and profession (7)

{25}

Section two: In this section, choose one question each question is out of 25.

QUESTION 4

- a) Name any five theories that the social worker can draw on to guide the helping process in social work. (5 marks).
- b) Discuss the six steps of the helping process in social work. (20)

{25}

Or

QUESTION 5

- a) Define case work and discuss important strategies to facilitate change during casework (15)
- b) Discuss basic interpersonal skills which form the basis for social work interventions, whether at micro , mezzo and macro level (10)

{25}

Or

QUESTION 6

- a) Methods are the cornerstone of social work practice with individuals and families, groups and communities. Name and describe the three (3) social work methods.(25)

[25]

Total: 100