



University of Fort Hare  
*Together in Excellence*

**PUB: 121 – INTRODUCTION TO PUBLIC ADMINISTRATION**

**Bachelor of Administration  
Supplementary Degree Examination, December 2024**

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**Time:** 3 Hours

**Subject:** Public Administration

**Paper:** INTRODUCTION TO PUBLIC ADMINISTRATION 121

**Marks:** 100

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**This paper consists of TWO (2) pages, including the cover page**

**INTERNAL EXAMINERS**

Prof NS Matsiliza [University of Fort Hare]

**EXTERNAL EXAMINER**

Mr Nqwitha [UFH]

**INSTRUCTIONS**

- (i) Answer **TWO (2)** questions only.
- (ii) All questions carry equal marks.
- (iii) Use your examples and illustrations in each question unless you have been given one within the area of Public Administration.

**Question 1**

1.1 Critically discuss the steps involved in policy-making using your own example. **[50 marks]**

**Question 2**

2.1 Using your example, evaluate the importance of government relations in South Africa using examples. **[50 marks]**

**Question 3**

3.1 Discuss how the principles of Good Governance can be applied to strengthen democracy. **[50 marks]**

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