

UNIVERSITY OF FORT HARE

ORGANISATIONAL BEHAVIOUR
IPS 322

DEGREE EXAMINATIONS

NOVEMBER

2018

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Time: 3 Hours

Subject: IPS 322

Marks: 100

This paper consists of 2 pages including the cover page

Internal Examiners
Miss B. Ntunzi (UFH)

External Examiners
DR Nkanyuza (WSU)

INSTRUCTIONS

Answer all Four (4) questions.

Question 1

- 1.1 Define organisational behaviour and outline its main focus. (5)
- 1.2 Discuss the interrelated components of organisation behaviour (20)

[25 marks]

Questions 2

- 2.1 Using a table illustrate the dimensions of the Big Five personality model. (15)
- 2.2 Describe the components of emotional intelligence as identified by Goleman (1995). (10)

[25 marks]

Question 3

Discuss the performance management cycle.

[25 marks]

Question 4

Explain in detail ways that global leaders can improve their cross-cultural communication skills.

[25 marks]

... .. All the best... ..