

UNIVERSITY OF FORT HARE
Faculty of Social Science & Humanities
Department of Social Work & Social Development

SWK110

Introduction to social work and the social work methods

DEGREE EXAMINATIONS
JUNE 2023

.....

Time : 3 Hours

Marks : 100

This paper consists of six questions including the cover page

Internal Examiner
Mr. Nombola (Alice)

Internal Moderator
Ms Ndindwa (Alice)

INSTRUCTIONS

Please read questions carefully

Question 1, question 2 and Question 3 are compulsory(All students must answer those questions), then choose any question from question 4 to 6

QUESTION 1

- a) Besides the functions social workers perform, they have professional roles to play in the process of intervention. Mention and explain the roles of a social worker (9)
 - b) "A skill in social work is a competency that one acquires over a period as dictated by social work knowledge, values, ethics and standards to promote professional integrity during different phases of the helping process" Name and describe the skills a social worker may use in the helping process. (8)
 - c) Define the term social work (3)
 - d) Mention and discuss three basic functions of a social worker (5)
- {25}

QUESTION 2

- a) Define a social auxiliary worker (2)
 - b) What is social welfare? (3)
 - c) Differentiate between a social worker and a social auxiliary worker (5)
 - d) Name five main features central to the idea of social development approach (5)
 - e) "The development of social welfare in South African history can be looked at in terms three different phases" Mention and discuss three approaches to social welfare policy (10)
- {25}

QUESTION 3

- a) What are some of the main characteristics of social work? (10)
 - b) Briefly explain core values of social work profession. (8)
 - c) "Ethical standards refer to responsibilities that the social work professional has to clients, colleagues ,society, the profession and practice setting". Explain the ethical standard of a social worker towards client system, colleagues and profession (7)
- {25}

QUESTION 4

- a) Name any five theories that the social worker can draw on to guide the helping process in social work. (5).
- b) Explain in-depth the six steps of the helping process in social work. (20)

{25}

Or

QUESTION 5

- a) Define case work and discuss important strategies to facilitate change during casework (15)
- b) Explain the basic interpersonal skills which form the basis for social work interventions, whether at micro , mezzo and macro level

(10)

{25}

Or

QUESTION 6

- a) Methods are the cornerstone of social work practice with individuals and families, groups and communities. Explain in-depth the three (3) social work methods.(25)

[25]