

UNIVERSITY OF FORT HARE EAST LONDON CAMPUS

IOS 222E

INDUSTRIAL ORGANISATIONAL STUDIES

DEGREE EXAMINATIONS

NOVEMBER 2019

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Time: 3 Hours

Marks: 100

Subject: Industrial Organisational Studies (IOS222E)

This paper consists of 3 pages including the cover page

Internal Examiner:

Professor Ikechukwu Umejiesi

Mr. Anele Dloto

Instructions:

ANSWER THREE (3) QUESTIONS

ALL QUESTIONS ARE OF EQUAL VALUE

Please remember that it is in your interest to write legibly

ANSWER THREE (3) QUESTIONS

1. According to Amitai Etzioni (1970), "Our society is an organizational society. We are born in organizations, educated by organizations, and most of us spend most of our lives working for organizations." How does this statement reflect the impact of organisations in modern industrial society? Answer with good examples.
2. For Max Weber, the "rational organisation", such as bureaucracy, is the most efficient organisation. Discuss Weber's view in relation to the challenges of bureaucracy in South Africa. Use any government department of your choice for illustration.
3. With reference to an example of your choice, discuss the four features of organisations.
4. Compare and contrast the functionalist and radical-structuralist approaches to organisational study.
5. According to William G. Ouchi (1981), American and Japanese organisational models are diametrically opposed. Explain how the Japanese model of organisation differs from the American model. What lessons can South African organisations learn from work ethics of these two countries?
6. Outline and discuss the three types of organisation as identified by Amitai Etzioni. Use each of the following memberships to illustrate your answers: a. religious body, b. university, and c. army conscript.

END OF THE EXAMINATION PAPER